Signalkart Presents

ISSUE 001

Insightable

CONVERSATIONS WITH LEADERS

In conversation with

Nitin Sonker

General Manager,
leading Quality

DS GROUP

On Enterprise AI
and Better decisions

QUESTION 01

Having worked across some of the world's leading FMCG and manufacturing companies, what's one leadership lesson that has stayed with you throughout your journey?

NITIN'S PERSPECTIVE

"The one leadership lesson that stayed with me is to hear more and speak only what is relevant.Over the years with different organisation, have seen lot of professionals and the best trait that enabled me to succeed is when i am hearing the people patiently and give people solution oriented replies."

QUESTION 02

AI is becoming part of manufacturing and operational decision making. Where do you think AI can create the biggest practical impact for operations leaders without replacing human judgment?

NITINS PERSPECTIVE

> In my view AI can cut short the unnecessary documentation. AI can be useful if it helps to save time and not freeze the productive brains of people.

QUESTION 03

Quality leadership today goes beyond compliance. How do you think the role of a quality leader has evolved over the last decade?

NITINS PERSPECTIVE

"Well Quality Professional is an employee of the customer and not of the company. The KPI is always to delight consumers and customers. It the most responsible role of business which gives latent trust to growth and enables trust within consumers. Now a days Quality culture is being adopted to have clear mindset of ensuring compliance to law of land and giving subtle edge to is companies growth numbers."

QUESTION 04

If businesses had one intelligent system that connected operations, inventory, quality, and finance into a single view, what kinds of decisions do you think would improve the most?

NITINS PERSPECTIVE

"SAP and digitalisation has made everything under same window and this has helped to develop predictive Quality rather than reactive Quality. If there is a higher inventory , it means movement of stock and money is chocked. This implies Quality of material is degrading which creating pile up of stocks."

QUESTION 05

Looking ahead five years, what skills should young manufacturing and operations professionals develop today to remain relevant in an AI driven industry?

NITINS PERSPECTIVE

> I think using AI for increasing the speed of work should be only objective of youngsters rather than completely depending on it..

Let AI accelerate the work. Let people lead the decisions.

Listen closely to your people, keep the customer at the centre of quality, and use AI to free up time for human judgment.

Nitin Sonker

JOIN THE CONVERSATION

Where could AI free your team to focus on decisions that need human judgment?

Share your perspective in the comments .